

# Application Management Services

There **is** another way

Automate sales, workforce – and deliver a digital supply chain

# 99%

security task close rate<sup>1</sup>



# 400+

hours

of manual processing removed to improve cash flow<sup>2</sup>

# 56%

reduction in open incident backlogs with Rimini Street AMS for Oracle E-Business Suite<sup>3</sup>



# 38%

reduction in human resources open incidents with Rimini Street<sup>4</sup> AMS for SAP Energy and Utility client

Modern preventative maintenance – when you need it the most

# 75%

reduction in overall open incidents with Rimini Street AMS for SAP<sup>4</sup> Energy and Utility client



Grow business operations by optimizing existing IT investments and processes

# Application Management Services

There **is** a **better** way

<sup>1</sup> Operational summary for Rimini Street AMS for SAP client, Mar. 2020 – Aug. 2020.

<sup>2</sup> Number of hours delivered for manufacturing client. Operational summary for Rimini Street AMS for SAP client, November 2020.

<sup>3</sup> As compared with performance of previous AMS provider. Operational summary for Rimini Street AMS for Oracle EBS client, February 15, 2021.

<sup>4</sup> Operational summary for Rimini Street AMS for SAP client. Month over month trending in reduction from October 2019-September 2020.