

Rimini Watch™

Rimini Watch™ for Database

DATABASE ENVIRONMENTS INCLUDE:

- » SAP HANA
- » SAP Sybase
- » SAP MaxDB
- » Oracle Database
- » IBM Db2
- » Microsoft SQL Server DB
- » Post SQL
- » My SQL
- » Maria DB
- » Mongo DB

Surface and Correct Database Performance Issues Before They Escalate

The Business Challenge

The database ecosystems for IT organizations are increasingly becoming more varied and complex. IT leaders need to maintain a real-time view of all their database activity and infrastructure to quickly react and troubleshoot when instabilities occur. But understanding the best path for remediation is not always clear. This often triggers the following questions:

- When an end user complains about database performance issues, how do I quickly isolate the cause?
- How do I determine when my databases are close to reaching capacity?
- How can I ensure one view that will monitor all aspects of my database infrastructure, technology stack, and applications?
- How do I better sift through alerts to understand true database issues vs. alert “noise?”
- How can I better optimize my database infrastructure to reduce issues over time?
- How do I balance the value of a database monitoring solution with the budget constraints of other more critical IT needs

The Rimini Street Solution

Rimini Watch™ for Database is monitoring as a managed service – a suite of database monitoring tools and diagnostics combined with expert engineering resources and services. Rimini Watch™ for Database helps you optimize the management of your ERP and open-source database environments and provides proactive guidance. This solution is a natural extension of our Unified Software Support and Services, and is particularly relevant to organizations partnering with us for Rimini Manage™ or Rimini Support™ offerings.

RIMINI WATCH™ FOR DATABASE BENEFITS

Optimal Database Performance

- » Increased database availability
- » Capacity trending and planning capabilities
- » Faster issue identification leads to faster resolution times

Peace of Mind

- » Specialized database experts who provide proactive guidance
- » The same global engineering experts who already understand your ERP support and/or managed services environments

Modern Approach

- » Customized dashboard reporting for faster decision-making
- » Combined tools, diagnostics and human expertise for better business outcomes

How Rimini Watch™ for Database Works

Rimini Watch™ for Database is a subscription-based software product installed within your database environment using modern, open-source technology. It provides comprehensive database monitoring across your IT landscape and proactively alerts administrators of issues and exceeded thresholds. Rimini Watch™ for Database helps you quickly detect service or process problems and provides guidance on the best actions to reduce end-user downtime and high-severity case incidents.

Our one-stop database monitoring platform provides:

- Over 400 prebuilt monitors for ERP, database, infrastructure, and cloud
- Real-time metrics for troubleshooting alerts and issues
- Historical data for trending and capacity planning
- Customizable dashboards for your applications and infrastructure
- Heat maps for visualizing alert clusters
- Monitoring as an end-to-end Managed Service, not just a software product
- Turnkey implementation that is project managed by Rimini Street
- Quarterly threshold analysis and management, including future infrastructure monitoring changes
- Monitoring server upgrades managed by Rimini Street
- Email and SMS alerts
- Integration with the Rimini Street ServiceNow platform
- Integration with Splunk for alert correlation, and to reduce alert fatigue via AI and machine learning
- Secure architecture to monitor your most critical systems
- Monitoring on your network or private cloud, and behind your firewall, not in an unknown cloud or data center
- Minimal impact on hardware resources
- Notifications from your email server

Rimini Street

riministreet.com | info@riministreet.com | linkedin.com/company/rimini-street | twitter.com/riministreet