

# Rimini Watch™

## Rimini Watch™ for Change Management

**RIMINI WATCH™ FOR CHANGE MANAGEMENT ALLOWS FOR BIDIRECTIONAL CONNECTION BETWEEN SAP AND KEY ITSM PLATFORMS INCLUDING:**

- » ServiceNow platform
- » Jira
- » Polarion ALM software

## Experience a Robust Change Management Alternative to SAP ChaRM Module

### The Business Challenge

The more complex the existing SAP system landscape and the more numerous and extensive the necessary changes, the more important it becomes to rely on IT solutions to enable these changes.

In the past, SAP customers using the ChaRM module within SAP Solution Manager found that they were going to miss out on change management functionality if they left the SAP Solution Manager.

### The Rimini Street Solution

But now there's Rimini Watch™ for Change Management, a solution that significantly improves the efficiency, security, and quality of SAP change and transport management, complete with transparency and audit trails.

Rimini Watch™ for Change Management leverages automated workflows and processes, built-in checks, and comprehensive monitoring and reporting capabilities to significantly reduce the time, cost, and risk involved in the change management process. It also helps IT teams meet critical compliance requirements.

Rimini Watch™ for Change Management can be up and running within days and is simple to configure. Best of all, it scales easily with the changes in your business needs and priorities.

## FEATURES

### End-to End Processes

- Avoid silo mentality by integrating SAP operations directly into ITSM processes

### Automation and Standardization

- Eliminate manual change management steps that can lead to costly errors
- Establish consistent change management processes

### Increased Transparency

- Reduce process gaps
- Ensure a 360° documentation view of all SAP changes

### Agile Collaboration

- Increase collaboration between IT and SAP teams through consistent processes and standards

## BENEFITS

### Simplify Change Management in SAP

- Leverage automation to enable faster and more frequent delivery of SAP changes
- Safely deliver SAP changes by eliminating error-prone manual processes

### Accelerate Change Management Processes in SAP

- Increase frequency and reliability of SAP changes through automation
- Gain visibility into SAP systems to help achieve agile continuous delivery objectives
- Reduce time, effort, and cost to deliver SAP changes across application lifecycles

### Minimize Change Management Risk:

- Prevent unscheduled SAP system downtime during changes
- Utilize automation and enforcement features to quickly move SAP changes into production



**Rimini Street**

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