

RIMINI MANAGE™ AND RIMINI CONSULT™ FOR SAP CLOUD PRODUCTS

KEY BENEFITS

- » Reduction in backlogs of incidents and service requests
- » Reduction in reoccurring issues through root-cause analysis and resolution
- » Insightful advice for optimal application usage
- » 24/7/365 expertise at-the-ready for resolution and guidance
- » New capabilities and extensions
- » Fully functional, high-performance integrations
- » Predictable costs for managed services
- » Simplified processes and reduced risk with a single, accountable, trusted partner

The Business Challenge

Cloud-based software-as-a-service (SaaS) products outside of a core ERP system are a common choice for ease of deployment, scalability, and configurable business processes. But they are, after all, a means to an end and must deliver positive business outcomes that outpace their startup and ongoing costs.

Are they delivering the ROI you expected? Are you experiencing unexpected costs or burden on in-house staff to manage the applications?

Careful planning and administration are needed to ensure you get the full realized value. Additionally, these solutions must integrate seamlessly with the on-premises applications and databases that are core to your enterprise software landscape.

Rimini Street delivers expert managed and professional services to help you drive increasing value from your cloud-based SaaS applications.

The Rimini Street Solution

While SaaS subscriptions include both the licenses and support, there are more services needed to get full value from those products. Rimini Street provides expert-based services with your business objectives always in focus.

Rimini Manage™

Our application managed services help you free up valuable IT resources while experienced engineers take on the daily administration and monitoring of your applications. It's a no-worry approach for continuous optimization.

Rimini Consult™

Our professional services are built to accommodate your needs, rather than being based on a standard engagement model that applies the same approach to everyone. For every project, we assign the right, experienced team members from a deep bench of experts, delivering responsive professional consulting services hyper-focused on your objectives.



PRODUCTS SUPPORTED

Rimini Manage™ and Rimini Consult™ for:

- » SAP S/4HANA Cloud
- » SAP Analytics Cloud
- » SAP Ariba
- » SAP Basis
- » SAP Commerce Cloud (formerly Hybris)
- » SAP Concur
- » SAP Fieldglass
- » SAP Integrated Business Planning (IBP)
- » SAP SuccessFactors

[Learn more about Rimini Manage™ and Rimini Consult™ for SAP Cloud Products](#)

Experience the Rimini Street Difference

Modern cloud products are designed to increase business results through intuitive user interfaces, data integration, and orchestrated business processes within and across applications. Rimini Street helps you achieve those results.



Productivity – Rimini Street’s at-the-ready expertise, cross-application experience, and outcome-focused projects help you and your users do more with less effort.



Predictability – With our transparent pricing and unique unlimited ticketing model* for managed services, you get peace of mind that your costs and service experience will meet or beat your expectations, every day, every time. Value goes up while costs stay constant.



Business Value – Rimini Street engineers go the extra mile to keep your applications configured to optimize your business outcomes, including integrations, orchestrations, business rules, and user access.

Unparalleled Experience

Rimini Street created a business model to disrupt the high cost and poor results frequently associated with software managed services. Our approach features human-first expertise, backed by proprietary, purpose-built AI and automation that delivers unmatched responsiveness and case resolution and future issue prevention.

With Rimini Street, you get access to a team of engineers who are highly experienced in the software products they service. They have also seen it all from the thousands of clients who have entrusted their mission-critical systems to our 24/7/365 support and service. That breadth of field benefits all our clients in achieving best-in-class IT operations.

Uncompromising Service

We start our subscription and project-based services with your desired outcomes in clear focus. Whatever your results are now, you want better, and we can help you achieve it. Our clients enjoy fast and guaranteed response times, resolution times, and frequent case update communications.

Our engineers start with deep expertise in your applications, and extend that to fully understand your business processes, extensions, customizations, environmental components, and integrations.

*From an extensive catalog of managed services

Rimini Street

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