

Rimini Street and ServiceNow

Delivering Transformation without Disruption

“It is imperative that enterprises accelerate AI innovation, digital transformation and workflow automation without being slowed by the complexity and cost burden of upgrading or migrating existing enterprise software.”

– **Ray Wang**

*Principal Analyst at
Constellation Research*

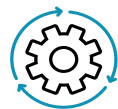
Rimini Street, in partnership with ServiceNow, have launched a powerful new solution that enables organizations to transform their digital ecosystems without the costly and disruptive upgrades, migrations, or re-platforming typically associated with modernization efforts. Together, we bring the AI-driven Now Platform® layered on top of your existing ERP and enterprise systems—allowing you to benefit from AI, automation, and modern UX capabilities in months not years—all while minimizing disruption to your operation.

Rimini Street’s proven track record of lowering operating expense of enterprise software, combined with the powerful capabilities of the Now Platform, makes this partnership the best choice for organizations looking to fund innovation.



PROVEN EXPERTISE

Two decades of experience in enterprise software management.



COMPLETE SUPPORT

Ongoing management and operational support to ensure continuous improvement and modernization.



IMMEDIATE MODERNIZATION

AI-powered workflows and UX enhancements for faster, more efficient operations.



SERVICE FEATURES

- › New “experience layer” that connects systems, data, and teams via single, modern user interface.
- › Automation and AI-enabled system capabilities that directly contribute to IT cost controls, process optimization and improved overall CSAT score.
- › Automated workflows with connected data creating actionable intelligence for more effective project management and case resolution.
- › Improved support operations that deliver increase business results.
- › Free up key resources (people, time and money) for investment into innovation.

KEY BENEFITS

- › Rimini Street will deploy, manage, run, and support the enterprise software for you.
- › Receive AI-powered insights, intelligent workflows, and automation for faster, smarter business outcomes.
- › Improve productivity and maximize business outcomes by freeing up resources for new projects.
- › Seamlessly integrates as a modern UX layer that overlays, connects, and automates ERP and other software.

Expand your solutions today >

The Rimini Street + ServiceNow Platform Partnership

Organizations today face a pressing need to accelerate digital transformation while controlling costs and minimizing risk. The complexity of legacy systems and disconnected processes can slow progress, but Rimini Street + ServiceNow provides a streamlined alternative.

▶ Disparate Systems?

We integrate and orchestrate workflows across your systems using the Now Platform.

▶ Limited Resources?

Rimini Street’s expert NOW Practice Team ensures seamless operations, allowing your IT staff to focus on innovation.

▶ Complex Processes?

AI-powered automation and improved workflows free your team from repetitive tasks and manual processes.

Achieve digital transformation seamlessly

The ServiceNow platform managed by Rimini Street combines Rimini Street’s enterprise software expertise with ServiceNow’s innovative platform to accelerate transformation. Through our unique Rimini Manage™ and Rimini Consult™ solutions, we enable organizations to maintain and extend the life of current systems, freeing up resources to drive new digital initiatives while receiving superior, proactive support.

Revolutionizing Enterprise Software with AI, Automation, and Modern UX

The ServiceNow platform is designed to maintain the critical services that connect your business functions. Whether it’s finance, HRIS, employee experiences, customer or supplier support, or workflows that cross multiple departments like legal and marketing, we ensure your applications work in harmony and provide users with the modern and dynamic user experiences they expect with the operational insight you require. Get started today to improve productivity and maximize business outcomes.

“ServiceNow’s partnership with Rimini Street gives customers a more unified, intelligent platform to maximize their existing software investments, for faster paths to transformation. Together, we are enabling a brighter future where technology unlocks unprecedented potential.”

– **Bill McDermott**

Chairman and CEO at ServiceNow

riministreet.com | info@riministreet.com | linkedin.com/company/rimini-street | x.com/riministreet

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